

ACCREDITED B++ BY NAAC

ਮਿੰਟਗੁਮਰੀ ਗੁਰੂ ਨਾਨਕ ਕਾਲਜ ਆਫ਼ ਐਜੂਕੇਸ਼ਨ MONTGOMERY GURU NANAK COLLEGE OF EDUCATION

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RECOGNISED BY NCTE, (2f & 12b of UGC Act.) GOVT. AIDED & AFFILIATED TO G.N.D.U., AMRITSAR.

Grievance and Redressal Guidelines

It is good to air a grievance rather than to keep it bottled up. To realize the primary needs of the students and staff and secure civil liberties for everybody, a Grievance Redressal Cell has been constituted. The cell is intended to find solutions for problems related to the college matters of any kind, if and when they arise. The Grievance Redressal Cell convenes meetings periodically and takes steps to redress the grievance.

The main institutional guidelines of the Grievance Redressal Committee are as follows:

- 1. To ensure effective solution to students grievances with an impartial and fair approach.
- 2. Redressal of students grievances to solve their academic and administrative problems.
- 3. Upholding the dignity of the college by ensuring strife free atmosphere in the college through promoting cordial Student-Student relationship and Student-Teacher relationship etc.
- 4. Encouraging the Students to express their grievances/ problems freely and frankly, without any fear of being victimized.
- 5. Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- 6. Advising all staffs to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason.
- 7. To ensure the qualitative as well as quantitative development of the institution through the grievance and Redressal Cell.

Acting Principal
Montgom Acting Principal
of Education, Jalandhar

\$ 500mg

MONTGOMERY GURU NANAK COLLEGE OF EDUCATION, JALANDHAR

Composition of the Student Grievance Redressal Committee including Sexual Harassment and Anti Ragging Committee

Name of the committee	Members
1. Grievance & Redressal Cell	Dr. Pooja Arora
	Dr. Seema Rani
2. Anti Ragging Committee and	Mrs. Neelu Jhanji (Co-ordinator)
Sexual Harassment Committee	Dr. Meharban Singh
	Dr. Ravjeet Kaur

Jake: 07/03/22 त्रधानाचार्य औ हैन भी हैन कॉर्सिंग ऑस देसकेशन, पामन्द्रि काइर विषयः : - प्रतियोगी परीमाओं की पुरतकें उपमण्डा करवाने के लिए प्रार्थना पत्र। भीमती भी, पविनय निवेदन यह है कि हम आपके कातिय के अस्त्र 2021 - 2023 के हम्त्राएं हैं। हम सभी विद्यार्थी प्रतियोगी परीमा की तैयारी कर रहे हैं। हमारे फ्री क्माय में जब भी हम अपने कॉलेज की लाइब्री में जाते हैं ता हमें भी. हैंट और पी. टेंट की क्रिकिं नहीं मिलती। क्ष्मिलिए कुच्या करके हमें हमारे समय को व्यथ होने से प्रचान के लिए प्रतियोगी परीमाओं की किराव उपलब्ध करवायी जाए। ट्रम सभी विधार्थी अपके वहत भाभारी एहें। अपिक आजाकारी बिष्य वी हैंड समेरटर- प्रथम Dreshy shalantala

08/03/22 MAN course of Education Respected Mam Suspect: unable to find Education & Development in we are the students of B. Ed 1st year of your courge. We want to convey that their is shortage of books in the market, morecur we are not ask to find them easing anywhere so, We request you to ownauge (EDUCATION AND DENGLOPMENT'(P3) en The collège library. We shall be thankful for your kind effort. yours sincular Students B. Ed Ist year. Shakustale shakustale

Date: 10/03/33 Meeting: Regarding - Avoilability of competitions books - Meed of Educatival Development pooks. Venue: Principal's office. Agenda: Problems to be discussed There is shortage of Books of Education and Development in the market and unavoilable in the college Library and shortage of competitive bours i.e PSTET and CTET. Proceedings: Suggestions were staken from all Issay committee members regarding Miss abus sone sons. Implementation: Principal man and other members degrees do purchase few more books of EDUCATION and DEVELOPMENT and competitive books on 15th march 2022 there works availability of those books in the labrary. Signature of CR's Anghuman. Harman. Monils.